



**TO: All FHA-Approved Mortgagees and Other Stakeholders**

**NEWS AND UPDATES**

**FHA Resource Center Experiencing High Volume**

Please be advised that over the last several days the Federal Housing Administration’s (FHA) Resource Center has experienced a larger than normal volume of inquiries through both its telephone and email channels. We apologize for the longer wait and response times you may be experiencing.

Should you need immediate answers to FHA Single Family policy, program, technology, or other questions, please consider accessing the Resource Center’s online Frequently Asked Questions site. Available 24/7, this online knowledge base at [www.hud.gov/answers](http://www.hud.gov/answers) contains over 1,500 searchable Frequently Asked Questions.

**About the FHA Resource Center**

The [FHA Resource Center](#) is designed to provide information to consumers and industry partners with questions such as, but not limited to, the following:

Are you a consumer with questions about:

- Buying a home?
- Qualifying for a loan?
- FHA loans?
- Down payment assistance?
- HUD homes?

Are you an industry partner with questions about:

- FHA loan products?
- Processing issues?
- Mortgage credit guidelines?
- Property analysis guidelines?
- Using FHA Connection system?

