

HUD Center for FAITH-BASED & Neighborhood Partnerships



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November 2, 2012 • Disaster Relief Update

1. FOOD AND SHELTER

Salvation Army: Call center is open 24 hours/7 days a week - **1-800-725-2769**

Call the 800 number to find the closest Salvation Army shelter.

American Red Cross: Shelter assistance from your local Chapter can be found by calling **1-800-733-2767, press 1.**

2. FEDERAL DISASTER ASSISTANCE

REGISTERING FOR FEMA ASSISTANCE

The President declared major disasters for Connecticut, New York and New Jersey, making disaster assistance available to those in the heaviest hit areas affected by the storm. Disaster assistance is financial or direct assistance to individuals and families whose property has been damaged or destroyed as a result of a federally-declared disaster, and whose losses are not covered by insurance. It is meant to help you with critical expenses that cannot be covered in other ways. This assistance is not intended to restore your damaged property to its condition before the disaster.

There are three ways to apply for assistance:

- Apply Online at DisasterAssistance.gov
- Apply via a smart phone at m.fema.gov
- Apply by Phone:
 - Call (800) 621-3362.
 - Call TTY (800) 462-7585 for people with speech or hearing disabilities.

Disaster Recovery Centers (DRCs)

A Disaster Recovery Center is a readily accessible facility or mobile office where applicants may go for free information about FEMA or other disaster assistance programs, or for questions related to your case. These DRCs will be opening up within the disaster areas in next few days.

Disaster Recovery Centers Open as of November 2, 2012:

New York

Seward Park High School – 350 Grand Street, NEW YORK, NY 10002 *Hours:* Mon-Sun 8 am -8 pm

Hillcrest High School - 160-05 Highland Ave, QUEENS, NY 11432 *Hours:* Mon-Sun 8 am -8 pm

Nassau Community College - 1 Education Drive, GARDEN CITY, NY 11530 *Hours:* Mon-Sun 8 am -8 pm

Edward W Bauer Elementary School - Montauk Highway, LINDENHURST, NY 11757 *Hours:* Mon-Sun 7 am -7 pm

New Jersey

Mobile Disaster Recovery Center #1 (MDRC) - 41 Drum Point Rd, BRICK, NJ 08723 *Hours:* Nov. 2nd 1:30–6pm; Nov. 3rd & 4th 10am–8pm

Cape May Courthouse Public House - 30 Mechanics St, CAPE MAY COURT HOUSE, NJ 08210 *Hours:* Nov. 3rd & 4th 10 am – 8 pm

Connecticut

Housatonic Community College Cafeteria - 900 Lafayette Boulevard, BRIDGEPORT, CT 06604 *Hours:* Mon-Fri 8am–8pm; Sat. 8am–5pm; Sun. 12–5pm

Some of the DRC services may include:

- Assistance with the registration process
- Guidance regarding disaster recovery
- Clarification of any written correspondence received
- Housing Assistance and Rental Resource information
- Answers to questions, resolution to problems and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA
- SBA program information if there is a SBA Representative at the Disaster Recovery Center site

NOTE: You can register for assistance at a Disaster Recovery Center or you can [register online](#) or by calling **1 (800) 621-FEMA (3362)**. The TTY number is 1 (800) 462-7585 for those who are speech- or hearing-impaired.

The **Small Business Administration (SBA)**: provides loans to individuals as part of the [SBA Federal disaster loan assistance program](#). The SBA provides low interest disaster loans to homeowners, renters, businesses of all sizes and private, nonprofit organizations to repair or replace real estate, personal property, machinery & equipment, inventory and business assets that have been damaged or destroyed in a declared disaster. During the FEMA disaster registration process, applicants should also apply for a disaster loan through the Small Business Administration. Call: **1-800-659-2955**

3. MORTGAGE ASSISTANCE INFORMATION

Government-sponsored mortgage backers Freddie Mac, Fannie Mae and the Federal Housing Administration (FHA) are offering mortgage relief to some borrowers whose homes were damaged by Hurricane Sandy. The relief is available to borrowers whose homes were damaged by Hurricane Sandy and which are located in jurisdictions that President Obama has declared "major disaster areas." HUD granted a 90-day moratorium on foreclosures and forbearance on foreclosures of Federal Housing Administration (FHA)-insured home mortgages. Homeowners in need of disaster relief should **contact their servicers** or call one of the numbers below.

Freddie Mac - 1-800-373-3343; [Press Release](#)

Fannie Mae - 1-800-732-6643; [Press Release](#)

FHA – 1-877-622-8525; New York - [Press Release](#)

FHA – 1-877-622-8525; New Jersey – [Press Release](#)

FHA – 1-877-622-8525; Connecticut – [Press Release](#)

4. OTHER AGENCY ANNOUNCEMENTS

[Federal Trade Commission – Warns Consumers: Charity and Home Repair Scams May Appear After a Disaster](#)

To file complaints, call **1-877-382-4357**

[Justice Department Officials Raise Awareness of Disaster Fraud Hotline](#)

To report fraud related to Hurricane Sandy, call **1- 866-720-5721**

[Department of Labor – Hurricane Recovery Assistance:](#)

For information about unemployment benefits, call **1-866-487-2365**

**For more information, you may also contact the
HUD Center for Faith-Based and Neighborhood Partnerships at
partnerships@hud.gov or 202-708-2404**

[HUD Disaster and Recovery Information Guide \(DRIG\)](#)
