

Report Period: HUD-9902 Data from Oct 1,
Fiscal Year: 2010

All Counseling and
 Education Activities

3. Ethnicity of Clients (select only one)	
a. Hispanic	409,384
b. Not Hispanic	1,711,361
c. Chose not to respond	383,683
Section 3 Total:	2,504,428
4. Race of Clients	
Single Race	
a. American Indian/Alaskan Native	16,958
b. Asian	73,329
c. Black or African American	764,459
d. Native Hawaiian or Other Pacific Islander	13,287
e. White	981,602
Multi-Race	
f. American Indian or Alaska Native and White	4,266
g. Asian and White	2,694
h. Black or African American and White	12,215
i. American Indian or Alaska Native and Black or	4,419
j. Other multiple race	127,026
k. Chose not to respond	508,856
Section 4 Total:	2,509,111
5. Income Levels	
a. < 50% of Area Median Income (AMI)	791,798
b. 50 - 79% of AMI	482,952
c. 80 - 100% of AMI	214,632
d. > 100% AMI	230,336
e. Chose not to respond	777,070
Section 5 Total:	2,496,788
6. Clients Receiving Education/Group Sessions	
a. Completed pre-purchase homebuyer	124,648
b. Completed financial literacy workshop,	110,254
c. Completed resolving or preventing mortgage	39,691
workshop, including home maintenance and/or	
financial management for homeowners	11,734
e. Completed fair housing workshop	10,862
f. Completed predatory lending workshop	10,287
g. Completed rental workshop	14,854
h. Other workshop	384,990
Group Session / Section 6 Total:	707,320
7. Numbers of Clients Counseled, by Purpose of Visit and Results	
a. Seeking Pre-Purchase Homebuyer Counseling	
1) Purchased housing	31,266
2) Client will be mortgage ready within 90 days	53,227
entered debt management plan or some other	
type of long-term financial plan to prepare for	33,377
4) Receiving long term pre-purchase counseling	37,959
5) Entered lease purchase progra	573
6) Decided Not to purchase housing; no further	6,213
7) Withdrew from counseling	19,600
8) Other	9,665
Section 7a Sub-total:	191,880
b. Seeking Help with Resolving or Preventing Mortgage Delinquency	
1) Brought mortgage current	25,078
2) Mortgage refinanced	9,078
3) Mortgage modified	234,663
4) Received second mortgage	15,468

5) Initiated forbearance agreement/repayment	73,656
6) Executed a deed-in-lieu	3,189
7) Sold property/chose alternative housing	6,202
8) Pre-foreclosure sale	12,707
9) Mortgage foreclosed	14,442
10) Counseled and referred to another social	19,343
11) Obtained partial claim loan from FHA lender	2,011
12) Bankruptcy	29,009
13) Entered debt management plan	13,115
14) Counseled and referred for legal assistance	16,344
15) Currently receiving foreclosure	554,600
16) Withdrew from counseling	48,318
17) Other	160,348
Section 7b Sub-total:	1,237,571

c. Seeking Help with Home Maintenance and Financial Management for Homeowners

1) Obtained a Home Equity Conversion	46,916
2) Counseled on HECM; decided not to obtain	9,732
3) Obtained a non-FHA reverse mortgage	257
4) Received home equity or home improvement	6,105
5) Received consumer loan (unsecured)	339
6) Mortgage refinanced	1,611
7) Counseled and referred to other social service	14,128
8) Sold house/chose alternative housing solution	701
9) Completed financial management/budget	13,995
10) Completed home maintenance counseling	3,001
11) Counseled and utilities brought current	5,029
12) Counseled and referred for legal assistance	2,798
13) Currently receiving counseling	25,267
14) Withdrew from counseling	4,255
15) Other	13,584
Section 7c Sub-total:	147,718

d. Seeking Help in Locating, Securing, or Maintaining Residence in Rental Housing

1) Received housing search assistance	20,134
2) Obtained temporary rental relief	14,812
3) Counseled and referred to agency with rental	10,160
4) Advised on recertification for HUD/other	11,117
5) Counseled and referred to other social service	10,377
6) Counseled and referred to legal aid agency for	2,516
7) Counseled and referred to legal aid agency for	11,857
8) Found alternative rental housing	5,641
9) Decided to remain in current housing	16,690
10) Resolved issue in current tenancy	18,842
11) Entered debt management/repayment plan	5,008
12) Counseled and utilities brought current	14,578
13) Resolved security deposit dispute	3,221
14) Currently receiving counseling	30,889
15) Withdrew from counseling	4,641
16) Other	24,939
Section 7d Sub-total:	205,422

e. Seeking Shelter or Services for the Homeless

1) Occupied emergency shelter	5,933
2) Occupied transitional housing	1,962
3) Occupied permanent housing with rental	4,707
4) Occupied permanent housing without rental	1,590
5) Counseled Referred to other social service	3,367
6) Remained homeless	1,283
7) Currently receiving counseling	5,252
8) Withdrew from counseling	828
9) Other	1,333

Section 7e Sub-total:	26,255
Individual Counseling / Section 7 a-e Total:	1,808,846
Total Counseling / Section 6 and 7 Total:	2,516,166