



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
WASHINGTON, DC 20410-8000

ASSISTANT SECRETARY FOR HOUSING-
FEDERAL HOUSING COMMISSIONER

AUG 26 2010

Dear Property Owner/Manager:

The purpose of this letter is to provide an update on the Department of Housing and Urban Development's (HUD) Neighborhood Networks (NN) Initiative. Effective October 1, 2010, the Department will be providing the staff/technical support for this Initiative. The goal is to establish a more direct relationship between HUD staff at all levels and owners, management agents, and residents who have made significant investments in establishing and operating NN Centers. There is a need to receive essential information from the NN Centers to inform policy decisions related to the long-term sustainability of NN Centers. In addition, this will provide a direct means for the Department, owners, management agents, and residents to evaluate emerging opportunities provided by the National Broadband Plan.

Your leadership and support at the project level is vital to establishing a base line for policy decisions related to the use of project receipts to support ongoing operations. Between now and October 31, 2010, we are asking all owners and management agents to submit an up-to-date NN business plan using the online Strategic Tracking and Reporting Tool (START), available through the Neighborhood Networks Website at <http://lnshhq05w.hud.gov/NN/start.nsf/default>. This request is being made of NN Centers that may have updated their business plan earlier this year because system design features of the START Tool have changed. When updating your plan, carefully complete the Budgeting and Fundraising Section especially the Sources of Funding portion so that the Department will have a better understanding of all the resources needed to operate your center. If you need assistance with updating your plan or using START, please call the NN Information Center on the toll free number (888) 312-2743.

Thank you for your cooperation as we move through this transition phase.

Sincerely,

Carol J. Galante
Deputy Assistant Secretary for
Multifamily Housing Programs