

9/24-9/26 Refresher Training on HECM HERMIT System

One-time refresher training will be conducted via online web meeting (WebEx) prior to HERMIT Go-Live. The training focuses on the key modules in the HERMIT application.

Schedule:

Training will be conducted over a 3 day period (9/24 – 9/26) in 6 one hour sessions. Training materials, including slides and a detailed curriculum, are available at:

http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/hecm/hecmhomelenders

The meeting will be initiated 15 minutes ahead of the scheduled time to allow attendees to join. Please plan to join ahead of schedule so that you have enough time to join the meeting through WebEx and the teleconference line.

Please send any questions or requests pertaining to this training webinar to Support@HECMSP.COM

Date 2012	Meeting Time	Meeting Topic	Meeting Link and Password	Conference Line and Access Code
9/24	2.00 – 3.00 PM ET Note: Meeting will start at 1:45 PM. Provides 15 minutes for attendees to join the meeting.	HECM HERMIT Training Session 1: Loan Setup	Event Link: https://qssi.webex.com/qssi/onstage/g.php?d=665898167&t=a Event password: HERMIT	US TOLL: 1-650-479-3207 Access code: 665 898 167
	4.00 – 5.00 PM ET Note: Meeting will start at 3:45 PM. Provides 15 minutes for attendees to join the meeting.	HECM HERMIT Training Session 2: Loan Module	Event Link: https://qssi.webex.com/qssi/onstage/g.php?d=668410206&t=a Event password: HERMIT	US TOLL: 1-650-479-3207 Access code: 668 410 206
9/25	2.00 – 3.00 PM ET Note: Meeting will start at 1:45 PM. Provides 15 minutes for attendees to join the meeting.	HECM HERMIT Training Session 3: Transactions Management	Event Link: https://qssi.webex.com/qssi/onstage/g.php?d=669012030&t=a Event password: HERMIT	US TOLL: 1-650-479-3207 Access code: 669 012 030
	4.00 – 5.00 PM ET Note: Meeting will start at 3:45 PM. Provides 15 minutes for attendees to join the meeting.	HECM HERMIT Training Session 4: Servicer Requests	Event Link: https://qssi.webex.com/qssi/onstage/g.php?d=660019344&t=a Event password: HERMIT	US TOLL: 1-650-479-3207 Access code: 660 019 344

9/26	2.00 – 3.00 PM ET Note: Meeting will start at 1:45 PM. Provides 15 minutes for attendees to join the meeting.	HECM HERMIT Training Session 5: Claim Type 22 - Assignment and Assignment Repurchase	Event Link: https://qssi.webex.com/qssi/onstage/g.php?d=661988616&t=a Event password: HERMIT	US TOLL: 1-650-479-3207 Access code: 661 988 616
	4.00 – 5.00 PM ET Note: Meeting will start at 3:45 PM. Provides 15 minutes for attendees to join the meeting.	HECM HERMIT Training Session 6: Claim Type 21, 23 and 24	Event Link: https://qssi.webex.com/qssi/onstage/g.php?d=665038653&t=a Event password: HERMIT	US TOLL: 1-650-479-3207 Access code: 665 038 653