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**To:** 'SF-HOUSING-COUNSELING-L@hudlist.hud.gov' (SF-HOUSING-COUNSELING-L@hudlist.hud.gov)

**Subject:** NCLR Homeownership Network Learning Alliance (NHNLA) Training for Housing Counselors

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**NCLR Homeownership Network Learning Alliance (NHNLA) Training for Housing Counselors:** For more information, please contact Cynthia Parra at: (602) 507-6208 or [nhnla@nclr.org](mailto:nhnla@nclr.org).

- August 24-28, 2015 - San Francisco, CA, NHNLA Presents Housing Counseling Training Tuition Scholarships are available for all trainings. Apply [on-line](#).
- August 24-25, 2015 - Transitioning from Foreclosure to Pre Purchase: This two day course helps housing counselors prepare clients who are currently going through foreclosure or have previously gone through a foreclosure, get back on their feet, prepare to rent, and eventually purchase a home again. This course picks up where the current Foreclosure Counseling class by NHNLA leaves off and looks at additional strategies to help prevent foreclosure. The curriculum aims to give the Housing Counselor the tools and knowledge to work with the “Formerly Foreclosed” to assist them in obtaining homeownership, and do so in a more sustainable way! Register [on-line](#).
- August 24-25, 2015 - Housing Counseling Competency: HUD Housing Counselor Certification Prep Course: This training will help nonprofit housing counseling agencies in the San Francisco and Bay area prepare Housing Counselors for the upcoming national certification. The fast-paced two day course is a refresher on all six topics Housing Counselors must be proficient in. There is no charge for the course. Register [on-line](#).
- August 26-28, 2015 - Pre-purchase I: Fundamentals of Pre-purchase Homebuyer Counseling: This three day training covers the fundamentals of housing counseling in addition to the counseling structure, templates, training on client management systems, and HUD housing counseling requirements. This course is unique from other introductory trainings as it explains the counseling process in addition to providing the factual information that new housing counselors need to perform their job effectively. Register [on-line](#).
- August 26-27, 2015 - Housing Counseling Competency: HUD Housing Counselor Certification Prep Course: This course aims to prepare Housing Counselors for the upcoming national certification. The fast-paced two day course is a refresher on all six topics Housing Counselors must be

proficient in: Financial Management; Property Maintenance; Responsibilities of Homeownership and Tenancy; Fair Housing Laws and Requirements; Housing Affordability; and Avoidance of Rental and Mortgage Delinquency and Eviction and Mortgage Default. Register [on-line](#).

- September 15-29, 2015 – NHNLA Live Webinar Training Daily at Noon-2pm EST:
  - September 15, 2015 - Predatory Lending: The rise in aggressive, high cost predatory lending during the last two decades has caused deep and widespread havoc on the American economy. Consumers have borne the brunt of the fallout from the crisis through foreclosures, loss of home equity, displacement, and the emergence of a highly restrictive credit marketplace. This webinar is designed to give counselors and advocates a brief overview of abusive lending practices - both in the high-cost small loan and mortgage lending marketplace. Register [on-line](#).
  - September 17, 2015 - Basic Client Management Using HCO: This webinar is designed for housing counselors to learn each step of client management in HCO from intake to reporting and closing a file via visual screenshots. A detailed manual will be provided outlining the minimum data entry required to avoid alerts and step-by-step instructions. Course will include detailed instructions about: client intake and follow-up, closing a file, group education registration and attendance, avoiding errors on your 9902 and NFMC reports. Register [on-line](#).
  - September 22, 2015 - Basic Client Management using CMAX: Learn about the client management flow in CounselorMax from start to finish: New prospect, counseling, through to a resolution. The course includes Homebuyer Education scheduling, reminding, and flow of an education only client; using your calendar & reminders to maximize efficiency and overview of the 9902 report. Also, 10 must know tips on using CounselorMax daily. Register [on-line](#).
  - September 24, 2015 - Disaster Victims Counseling: Clients who are experiencing difficulties related to natural disasters have specific needs that can be more complicated than those with day-to-day issues. This course covers disaster victims' short-term and long-term needs, the financial issues related to destroyed homes, access to mental health resources, the role of the Federal Emergency Management Agency (FEMA), assistance programs, and techniques for working with insurance companies and navigating their payment process. Register [on-line](#).
  - September 29, 2015 - Fair Housing: It is estimated that more than four million instances of housing discrimination occur annually in the United

States and yet fewer than 30,000 complaints are filed every year. Millions of acts of rental, sales, lending, and insurance discrimination go virtually unchecked. It is crucial that Housing Counselors have a true understanding of Fair Housing Laws in order to properly serve clients and help prevent abuses of the Fair Housing Laws. Register [on-line](#).

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### HUD-OHC Listserv Bulk subscriptions:

Some housing counselors have asked, "How do I sign up my entire agency staff for HUD Office of Housing Counseling (HUD-OHC) listserv updates?" It is easy... Just list your staff email addresses like this:

[aaa@xyz.com](mailto:aaa@xyz.com)

[bbb@xyz.com](mailto:bbb@xyz.com)

[ccc@xyz.com](mailto:ccc@xyz.com)

You can send in one email address or your entire agency. Then [Email your list](#) to HUD-OHC. If you have a housing counseling industry friend who you want to subscribe to this listserv, there are 2 other ways to sign up: Send them this [link](#) or forward them this email.

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### Some Helpful Links for Housing Counselors:

- [Email Technical Support for Housing Counselors](#)
  - [HUD Housing Counseling Webpage](#)
  - [The Bridge Housing Counseling Newsletter Archive](#)
  - [Housing Counseling Listserv Archive](#)
  - [OHC Webinar Archive](#)
  - [Events & Training Calendar](#)
  - [Contracting Opportunities](#)
  - [Employment Opportunities](#)
  - [Grant Opportunities](#)
  - [Disaster Recovery Resources](#)
  - [Foreclosure Assistance](#)
  - [Making Home Affordable](#)
  - [FHA Resource Center](#)
  - [Index of HUD Listserv Mailing Lists](#)
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**Disclaimer:** This list will often provide training opportunities, event notifications and other announcements for non-profit and government HUD Housing Counseling partners. HUD does not endorse the organizations sponsoring linked websites, and we do not endorse the views they express or the products/services they or their

community/business partner's offer. For more information please see [HUD's web policies](#).

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**Thank you!!!!**