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To: 'SF-HOUSING-COUNSELING-L@hudlist.hud.gov' (SF-HOUSING-COUNSELING-L@hudlist.hud.gov)

Subject: New Training Updates for Housing Counselors

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New Training Updates for Housing Counselors:

1. **HUD OHC Webinar Training for Housing Counselors:** Visit the HUD Office of Housing Counseling (OHC) Training Calendar [on-line](#). After registering, you will receive a confirmation email containing information about joining the webinar. All OHC webinars can be attended free of charge. [View System Requirements](#). All OHC webinars will be archived in the [OHC Webinar Archive](#). Please direct questions to: housing.counseling@hud.gov.
 - December 08, 2015 - Webinar: Location Affordability Portal. In November 2013, HUD and DOT launched the Location Affordability Portal, the first national, standardized source of federal data on household housing and transportation costs at the neighborhood level. The presentation will include an overview site demo and feature presenters from the Vermont Energy Investment Corporation on homebuyer counseling materials they have developed using data from the site. Register [on-line](#).
 - December 08, 2015 - Webinar: Preparing the Form SF-425. Designed for Intermediaries, SHFAs, and MSOs, this training provides detailed instructions on how to complete the Federal Financial Report (FFR) also known as the Standard Form 425 (SF-425) including common errors and best practices. Register [on-line](#).
 - HUD Exchange: HUD has launched an online curriculum, including video, dynamic presentations and self-paced training modules, designed to help HUD partners understand Federal financial requirements. The HUD Exchange Training and Events website also has many other courses and training opportunities of interest to housing counselors, non-profit and local government agencies. To access HUD Exchange you must first create an account. This [document](#) contains step by step instructions for creating an account on the HUD Exchange website. Once you have created an account, you will be able to access different HUD Exchange components. Visit [HUD Exchange](#) to learn more and register for training opportunities.
 - HUD Exchange Financial Management Curriculum: Completing the financial management curriculum will assist grantees and sub-

recipients to comply with federal grant requirements, increase effectiveness, and maximize efficiency. The first course, Financial Management 101, provides an introduction to key topics and financial management basics. View [on-line](#).

2. USDA Rural Development Training:

- November 17-19, 2015 - Portland, OR: Section 502 Direct Loan Application Packaging Training. This course is targeted to individuals working for housing nonprofits and public agencies that are interested in packaging direct loan applications and who have experience in housing loan origination and/or housing counseling. Register [on-line](#).

3. CFPB Training:

The Consumer Financial Protection Bureau Financial Education Exchange (CFPB FinEx) is holding a webinar for financial educators on the Owning a Home online toolkit and other resources that the CFPB has designed for each step of the home-buying process, including new tools to help consumers understand the recent Know Before You Owe disclosure rules for mortgages. The webinar will be held on:

- November 12, 2015 - Webinar: Owning a Home online toolkit and other resources. Thursday at 2:00-3:00 p.m. Eastern time. The webinar is free and open to the public. To RSVP for the webinar, please send an email to CFPB_FinEx@cfpb.gov.

4. NeighborWorks® Training Opportunities: Visit NeighborWorks® [Training Website](#) to see their on-line course catalog and register for training opportunities.

- Upcoming eClassroom Express Webinar Trainings: Whether you're preparing for the pending HUD Housing Counseling Certification Examination or launching a new program or service, these minute webinar training courses are convenient and cost-friendly. Visit the NeighborWorks® eClassroom Express page for more information or to register for these upcoming courses:
 - November 17, 2015 - HECM and the Non-Borrower Spouse: What Counselors Need to Know
 - November 19, 2015 - Financial Coaching: Promising Practices for Successful Programs
 - December 01, 2015 - Housing Affordability: Building Competency in Housing Counseling
 - December 03, 2015 - Understanding the Skills needed to be a Successful Financial Coach

- December 15, 2015 - Financial Management: Building Competency in Housing Counseling
- Regional Training Events with Courses in Financial Capability, Housing Education and Counseling:
 - January 25-29, 2016 - Albuquerque, New Mexico - Tuition and lodging scholarships to this NeighborWorks® Placed-based Training (PBT) event are available for eligible applicants. The scholarship application deadline is Monday, November 30, 2015. Visit the event page for eligibility rules and course information.
- NeighborWorks® Training Institutes (NTI). Registration, class schedules, scholarships, and other information can be found [on-line](#). There's Still Time to Register for the Washington, D.C. NeighborWorks Training Institute:
 - December 07 - 11, 2015 - Washington, D.C: For more information about the event and available courses, visit [on-line](#). Sign-up soon. The pre-registration deadline is November 16, 2015.
 - February 22-26, 2106 - Atlanta, GA
 - May 02-06, 2016 - Los Angeles, CA
 - August 08-12, 2016 - Detroit, MI
- NeighborWorks® New Course for Housing Counselors: Are you preparing for the pending HUD examination? Be sure to register for HO200 Building Competency for HUD Housing Counseling Certification. The two-day course is being offered at the Washington, D.C. NeighborWorks® Training Institute (NTI) held December 07-11, 2015. [Register on-line](#).
- December 09, 2015 - Learn the traits of a high-performing, resilient nonprofit at the NeighborWorks symposium "[NextGen Nonprofits: Organizational Capacity, Sustainability and Boundary-Spanning Leadership](#)." Taking place at the Washington, D.C. NeighborWorks Training Institute (NTI), the day-long symposium explores the latest research and real-life examples facing the nonprofit sector and delivers assessment tools, best practices, and discussions that can change the way you work. For more information on the symposium, [visit the website](#). To learn about this NTI and register, go to [NeighborWorks.org/DC2015](#).
- HECM Courses at the Upcoming D.C. NeighborWorks® Training Institute: December 07-11, 2015 - This in-person training event includes HECM courses for new and intermediate-level counselors. View the course description for [HO111 Home Equity Conversion Mortgages](#) and [HO270 Senior Services for Housing Counselors](#). For more information about this event and available courses, visit NeighborWorks® [on-line](#).

- New NeighborWorks Course Focuses on Service Members and Veterans: The latest addition to NeighborWorks' self-paced [eLearning](#) course offerings is "[Housing Counseling Services for Military Members and Veterans](#)." Housing professionals, this is an opportunity to increase your knowledge of programs and services developed to meet the unique needs of our nations service members-past and present. Read the full [course description](#) online. NeighborWorks eLearning courses take approximately 2-4 hours to complete and are available for 60 days following registration. [Register](#) today to learn about:
 - Common challenges
 - Work status and documentation for housing programs and benefits
 - Eligibility requirements for the VA Home Loan Program
 - National programs and legal protections for service members

5. NCRC National Training Academy for Housing Counselors: For more information, please contact Nsonye Anarado at: (202) 524-4883 or nanarado@ncrc.org.

- November 16-20, 2015, Ft. Lauderdale, FL: The National Training Academy would like to invite you to attend the first annual event of the Community Reinvestment Alliance of South Florida convened in partnership with NCRC. This complimentary event will be followed by the Ft. Lauderdale Training Series on November 17-20, 2015. Housing counselors and professional staff affiliated with HUD Approved Housing Counseling Agencies are invited to attend these live housing counseling training courses. All participants will receive a tuition scholarship to attend these courses, no application is required. Register [on-line](#).

Courses include:

- November 17-20, 2015 - Preparing Housing Counselors for the HUD Certification Exam: This course is designed to provide housing counseling practitioners with test-taking tools and strategies in preparation for sitting for the HUD competency certification examination. Register [on-line](#).
- November 17, 2015 - It is the Law, Fair Housing, Fair Lending and Civil Rights: In this one-day course, participants will be exposed to the history of civil rights and fair housing and lending laws in the United States. The course will cover the Fair Housing Act, the Equal Credit Opportunities Act, and other pertinent federal laws, regulations, and governmental guidance. Additionally, an overview of the pre- and post-2008 mortgage lending market will be discussed. Register [on-line](#).

- November 18-19, 2015 - Affirmatively Furthering Fair Housing: Learn about Affirmatively Furthering Fair Housing (AFFH) requirements and regulations that spell out the fair housing obligations of states, cities and towns across America. Register [on-line](#).
- November 17, 2015 - Understanding the Basics of Financial Capability: This one-day introductory course helps you understand what financial capability means for your clients and the different ways you can help them better manage their finances through financial capability activities. Register [on-line](#).
- November 18-19, 2015 - Building Financial Capability Through Financial Coaching: This introductory course to financial coaching will help you consider enhancing your relationship with clients through financial coaching – a client-driven, facilitated process that helps clients reach their financial goals. Register [on-line](#).
- Save the date for NCRC's upcoming Training Series at the following locations:
 - Houston, TX in January 11-15, 2016
 - Washington, DC in March 16-19 2016
 - Cleveland, OH in May 2016

6. NCLR Homeownership Network Learning Alliance (NHNLA) Training for Housing Counselors: For more information, please contact Cynthia Parra at: (602) 507-6208 or nhnla@nclr.org.

- December 08-16, 2015 - Live Webinar Training Daily at Noon-2:00pm Eastern time:
 - December 08, 2015 - HAMP. Register [on-line](#).
 - December 09, 2015 - Predatory Lending. Register [on-line](#).
 - December 10, 2015 - Advanced Client Management using HCO: Register [on-line](#).
 - December 15, 2015 - Advanced Client Management using CMAX: Register [on-line](#).
 - December 16, 2015 - Cultural Sensitivity: Register [on-line](#).
- November 02 - January 25, 2015 - eLearning Training via Virtual Classroom:
 - November 02-23, 2015 - Pre-Purchase I: Register [on-line](#).
 - November 02-23, 2015 - Financial Counseling I: Register [on-line](#).
 - December 01-22, 2015 - Pre-Purchase II: Register [on-line](#).

- December 01-22, 2015 - Housing Counseling Competency, HUD Housing Counselor Certification Prep Course: Register [on-line](#).
- January 04-25, 2016 - Housing Counseling Competency: HUD Housing Counselor Certification Prep Course (Spanish): Register [on-line](#).
- January 04-25, 2016 - Financial Counseling II: Register [on-line](#).

7. The Counselor's Corner Training: For more information visit The Counselor's Corner [website](#). Membership is free.

- Webinar: Beginner Course - Certified Military Home Specialist. Sponsored by The Counselor's Corner and Boots Across America. This beginner course is designed to acquaint housing professionals with military terminology that is often foreign to the housing community. The course provides the tools and introduces the skills needed by housing professionals to provide the expert service our military personnel need and deserve. This is a certification course, which is free. There is a fee for taking the exam online after the webinar to become certified. Both dates are the same class. Select the date most convenient for you.
 - November 17, 2015 - Register [on-line](#).
- Webinar: Basic Alternatives to Foreclosure: The Decision Tree. With so many options available to distressed homeowners, how do you know which ones to suggest? This live webinar reviews, at a high level; all the programs available in the industry with case studies to help you and your clients navigate the "decision tree" of options. This webinar covers everything from refinancing to retention to liquidation programs. There is a fee to attend the webinar and a short test after the webinar to get continued education hours credit and a Certificate of Completion. Both dates are the same class. Select the date most convenient for you.
 - November 19, 2015 - Register [on-line](#).

9. Making Home Affordable (MHA): These webinars are designed specifically for housing counselors and other trusted advisors. Register [on-line](#):

- November 18, 2015 - Home Affordable Foreclosure Alternatives Program for Trusted Advisors.
- November 19, 2015 - Mortgage Assistance for Mississippi Homeowners.

10. FHA Servicing & Loss Mitigation Live Training: Classroom Training. Early Delinquency Servicing Activities and HUD's Loss Mitigation Training. Classroom training is for HUD-approved mortgagees, HUD-approved Housing Counselors, and Nonprofit Housing Counselors. For-profit Housing Counselors are not

permitted to attend this training. This training covers a broad range and includes full coverage on: HUD Handbook 4330.1 REV-5, Chapter 7, Delinquencies, Defaults, Mortgage Collection Activities and HUD's Loss Mitigation Waterfall Program. Additionally, overviews will be presented pertaining to Extension of Time Requests and Variances and Single Family Default Monitoring System. No fee. Space is limited to 45 participants; Registration is first come, first served. For more information please email: eclass@hud.gov, Register [on-line](#). Training dates in Oklahoma City, OK include:

- March 08-09, 2016
- June 14-15, 2016
- August 23-24, 2016

Upcoming FHA Free Servicing & Loss Mitigation Webinars. Register [on-line](#):

- November 12, 2015 - Webinar IV: Neighborhood Watch System - Servicer Tools
- November 18, 2015 - Webinar V.1: SFDMS - Reporting Basics
- December 02, 2015 - Webinar V.2: SFDMS - Reporting Examples
- December 09, 2015 - Webinar V.3: SFDMS - Reporting Errors
- December 16, 2015 - Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training

11. Hope LoanPort Training for Housing Counselors: HLP has regularly scheduled webinars designed to teach housing counselors on how to submit home retention cases. HLP also has a regularly scheduled counselor Q&A every Wednesday at 1:00 pm (Eastern time). Whether you are a new user or looking to expand your knowledge, registration for all webinars is free. Check out the [HLP Training Website](#) for convenient resources and additional training times. For general training inquiries [email](#) HLP. Register for the below training opportunities [on-line](#). All trainings are provided free to housing counselors.

- November 16, 2015 - HLP System Administration Training: Learn how to best leverage HLP capabilities to meet your organization's needs.
- November 16, 2015 - New Counselor Basic Training: The ideal training for new counselors & those counselors in need of a refresher.
- November 18, 2015 - Counselor Q&A: Bring your questions and we'll bring the answers!
- November 19, 2015 - New Counselor Basic Training: The ideal training for new counselors & those counselors in need of a refresher.

12. Virginia Housing Development Authority (VHDA) Training for Housing Counselors: Marketing 101: [YouTube](#) video training for non-profit agencies on how to market the services your agency offers. VHDA has posted many more informative training videos for non-profit agencies and consumers; please visit their [YouTube Channel](#) to view all their current training offerings.

13. OCC Financial Literacy Update: The Office of the Comptroller of the Currency (OCC)'s Financial Literacy Update is a bimonthly e-newsletter that reports financial literacy events, initiatives, and related resources of the OCC and other government agencies and organizations. Financial Literacy Update provides brief descriptions and Web links for events and training. Housing Counselors can visit the Financial Literacy Update [on-line](#).

14. HOPE NOW Military Housing Podcast: The HOPE NOW Military Housing Podcast is an entertaining and educational series of conversations focused on military off-base housing. Sponsored by HopeNow and Clearpoint Financial Solutions. No fee. Listen to the Podcasts [on-line](#).

HUD-OHC Listserv Bulk subscriptions:

Some housing counselors have asked, "How do I sign up my entire agency staff for HUD Office of Housing Counseling (HUD-OHC) listserv updates?" It is easy... Just list your staff email addresses like this:

aaa@xyz.com
bbb@xyz.com
ccc@xyz.com

You can send in one email address or your entire agency. Then [Email your list](#) to HUD-OHC. If you have a housing counseling industry friend who you want to subscribe to this listserv, there are 2 other ways to sign up: Send them this [link](#) or forward them this email.

Some Helpful Links for Housing Counselors:

- [Email Technical Support for Housing Counselors](#)
- [HUD Housing Counseling Webpage](#)
- [The Bridge Housing Counseling Newsletter Archive](#)
- [Housing Counseling Listserv Archive](#)
- [OHC Webinar Archive](#)
- [Events & Training Calendar](#)
- [Contracting Opportunities](#)
- [Employment Opportunities](#)
- [Grant Opportunities](#)
- [Disaster Recovery Resources](#)
- [Foreclosure Assistance](#)
- [Making Home Affordable](#)
- [FHA Resource Center](#)
- [Index of HUD Listserv Mailing Lists](#)

Disclaimer: This list will often provide training opportunities, event notifications and other announcements for non-profit and government HUD Housing Counseling partners. HUD does not endorse the organizations sponsoring linked websites, and we do not endorse the views they express or the products/services they or their community/business partner's offer. For more information please see [HUD's web policies](#).

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Thank you!!!!