



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Santa Ana Homeownership Center
Santa Ana Federal Building
34 Civic Center Plaza, Room 7015
Santa Ana, CA 92701-4003
www.hud.gov & espanol.hud.gov

**TRAINING FOR HOUSING COUNSELORS
FHA LOSS MITIGATION PROGRAM
May 17, 2011 – Santa Ana, CA**

The Santa Ana Homeownership Center (HOC) is pleased to announce a training session in FHA's Loss Mitigation program. This training is specifically designed for housing counselors. It will cover the various foreclosure prevention provisions offered for FHA borrowers. Topics include special forbearance, loan modification, partial claims, FHA-HAMP, pre-foreclosure, deed-in-lieu options, and FHA program updates.

The training is open to housing counselors from HUD participating housing counseling agencies that want to learn more about FHA Loss Mitigation Program. **The training session will be held on Tuesday, May 17, 2011, from 9:00 a.m. – 4:30 p.m. The training will be conducted at:**

**Federal Building
34 Civic Center Plaza, 8th Floor
Santa Ana, CA 92701**

PREREQUISITE REQUIREMENTS: The completion of NSC's Online EClass Training is a prerequisite prior to registering and attending any HUD live loss mitigation classroom training. The NSC EClass training date on your certificate is a required field when registering for live classroom training. Without a verifiable system date, the EClass System will not allow you to proceed with registration. To register for the Online course please go to:

<https://eclass.hudtulsa.org/> and click on the link to register for a course, then select "Online".

For more information on EClass training please refer to Mortgagee Letter 09-45 at:

<http://www.hud.gov/offices/hsg/sfh/nsc/lmmltrs.cfm>

Registration Requirement: After you complete the NSC's Online EClass Training, to register for the Santa Ana classroom session please go to:

<https://eclass.hudtulsa.org/> Click on "Register for a Course"; select "Classroom" and select May 17, 2011 class for Santa Ana, CA. Space is limited for the classroom training. Please register by May 13th.

SPECIAL NOTES: Parking costs near the Federal Building are approximately \$18.00. HUD does not validate for parking. The Federal Building is located at Parton Street and Santa Ana Blvd. HUD is located in a Federal complex and therefore, the following security procedures must be followed: **No Cell Phones allowed** and all visitors must go through a metal detector each time entering the building. Please allow extra time to find parking and to go through the building's security procedures.

For information about the Eclass registration requirements for this training please contact: Rhonda J. Rivera, Chief, Program Support Division at the Santa Ana Homeownership Center at (714) 796-1200, extension 3210 or email: rhonda.j.rivera@hud.gov.