

FHA INFO #12-22

Distribution Date: February 18, 2012

Notice for Servicing Lenders on Transfer of Services

Notice for Servicing Lenders on Transfer of Services:

This notification is to announce that HUD has awarded its new National Loan Servicing Support contract to DEVAL LLC. An official Mortgagee Letter will follow.

DEVAL LLC shall perform loan servicing support services to include performing a wide range of FHA Insured and Secretary-held first, second and subordinate note and mortgage loan servicing functions. The servicing functions support the following loan programs: Home Equity Conversion Mortgage (HECM) Insured and HECM Assigned mortgages, Partial Claim mortgages, 235 Recapture and Nehemiah mortgages, Assignment Program mortgages, Asset Control (ACA) Compliance and Enforcement mortgages, Purchase Money mortgages, Good Neighbor Next Door (GNND) mortgages, Hope for Homeowners (H4H), Emergency Home Loan Program (EHLPP) and other mortgage programs as implemented.

All correspondence, telephone calls and servicing for Single-Family Secretary-held mortgages transfer to the new servicer effective February 21, 2012. Mortgagees should forward all recorded legal instruments and documents for Secretary-held mortgages previously sent to C&L Service Corporation to:

DEVAL LLC  
Westpoint 1  
Suite 300  
1255 Corporate Drive  
Irving, Texas 75038

The telephone numbers are as follows:

Toll Free: (877) 622-8525  
Local: (469) 647-4450  
Local Fax: (469) 647-4451

General email boxes are as follows:

Borrower inquiries: [customerservice@deval.us](mailto:customerservice@deval.us)

Payoff requests for Hope for Homeowners mortgages: [h4h@deval.us](mailto:h4h@deval.us)

HECM servicer inquiries: [hecmservicing@deval.us](mailto:hecmservicing@deval.us)

HECM P&P over allowable requests only: [p.p@deval.us](mailto:p.p@deval.us) Note: All other over allowable requests continue to be submitted via P260.

EVARS and EClass assistance: [support@deval.us](mailto:support@deval.us)

Please note that EVARS and ECLASS will be offline for transfer of operations. The systems will be available, Tuesday, February 21, 2012. Please direct any questions to Jennifer Fingerlin, of the National Servicing Center, at: (800) 594-9057.

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