

# INDEX

## INDEX

### A

Accounting Authorizations Screen .....	6-75
Accounting Claims Screen.....	5-74
Accounting Disbursements Screen .....	6-69
Accounting Exceptions Report.....	9-39
Accounting Module .....	1-2
Accounting Premiums Screen .....	5-71
Accounting Refunds Screen .....	5-72
Accounting Transmittals Screen .....	5-66
Alerts Detail Report .....	9-8
Applicant Access Request (AAR).....	2-1
Approve COP.....	6-50
Approving a Claim.....	8-30
Assigned 1st Yr Taxes & Ins – Setup .....	6-23
Assigned Accounting Tab.....	6-65
Assigned Alerts Screen .....	6-44
Assigned Audit Tracking.Screen.....	6-43
Assigned Bank Account.....	6-65
Assigned Bankruptcy - Chapter 13 Timeline.....	7-164
Assigned Bankruptcy - Chapter 7 Timeline.....	7-168
Assigned Batch Tab.....	6-76
Assigned Certificate of Indebtedness Timeline .	7-151
Assigned Change of Plan Screen.....	6-46
Assigned Claims Transactions.....	6-26
Assigned Contacts Screen .....	6-27
Assigned Disbursement Screen .....	6-54
Assigned Documents Screen.....	6-38
Assigned Due and Payable Timeline .....	7-126
Assigned Edit Loan Dates.....	6-10
Assigned Edit Loan Identifiers.....	6-10
Assigned Foreclosure Timeline .....	7-158
Assigned Growth Transactions .....	6-20
Assigned Insurance – Flood Policy Timeline .....	7-113
Assigned Insurance - Hazard Policy Timeline.....	7-110
Assigned Insurance/Loss Draft Administration Timeline .....	7-117
Assigned Loan Balance Screen.....	6-3
Assigned Loan Details Screen .....	6-8
Assigned Loan Transactions.....	6-12
Assigned Loss Mitigation - Deed-in-Lieu Timeline ...	7-134
Assigned Loss Mitigation – Pre-Foreclosure Timeline .....	7-144
Assigned Loss Mitigation – Short Sale Timeline	7-141
Assigned Notes Screen .....	6-39
Assigned Occupancy Compliance Certification Timeline .....	7-105
Assigned Payoff Request Timeline.....	7-153

Assigned Payoff Screen.....	6-52
Assigned Property Screen.....	6-31
Assigned Refund Remittance Overage Disbursement .....	6-60
Assigned Release 1 <sup>st</sup> Timeline.....	7-172
Assigned Release 2 <sup>nd</sup> Timeline .....	7-174
Assigned Repair Set Aside – Setup.....	6-23
Assigned Repays .....	6-16
Assigned Request for Unscheduled Advance Timeline .....	7-121
Assigned Servicer Info Screen.....	6-62
Assigned Set Asides Transactions .....	6-22
Assigned Statement Screen .....	6-52
Assigned Taxes Delinquent Timeline .....	7-123
Assigned Termination .....	6-17
Assigned Transactions Tab.....	6-12
Assigned Write-Off Review Timeline .....	7-148
Assigned Write-off Transaction .....	6-19
Assigned Zero Balance Timeline .....	7-156
Assignment Repurchase Timeline.....	7-176
Audit Tracking – Non Loan Report.....	9-40
Audit Tracking Report.....	9-10

### B

Balance Adjustment.....	6-19
Bankruptcy Timeline Category.....	7-1
Batch.....	5-67
Batch Initial Transfer Screen.....	5-76
Batch Servicer Transactions Screen.....	5-78
Batch Servicer Transfer List Screen .....	5-77
Batch Status.....	5-68
Bulk Printing Letters Report .....	9-11

### C

Cancelled .....	4-15
Case Status .....	2-6
Case Sub-Status .....	2-7
Change Password.....	2-15
CHUMS.....	1-4
CHUMS Exception Report .....	9-41
Claim Type 21 .....	8-1
Claim Type 22 .....	8-1
initiating.....	8-11
Claim Type 23 .....	8-1
Claim Type 24 .....	8-1
Claims Cancel Payment.....	8-43
Claims Timeline Category .....	7-1
Closed Loan Files Report.....	9-13
Closing Costs.....	5-24

Completion Date.....	7-4	Endorsed Consent of Lienholder Timeline.....	7-55
Compliance Timeline Category .....	7-1	Endorsed Contacts Screen .....	5-38
Corp Advance - Penalty.....	6-54	Endorsed Disbursements Transactions .....	5-20
Corp Advance - Property Preservation .....	5-18	Endorsed Documents Screen.....	5-48
Corp Advance Section - 305.....	5-16	Endorsed Due and Payable w/ HUD Approval Timeline .....	7-59
Corp Advance Section - 306.....	5-17	Endorsed Due and Payable w/o HUD Approval Timeline .....	7-26
Corp Advance Section - 307.....	5-17	Endorsed Edit Loan Dates.....	5-8
Corp Advance Section - 308.....	5-18	Endorsed Edit Loan Identifiers.....	5-9
Corp Advance Section - 309.....	5-18	Endorsed Edit Loan Rates .....	5-8
Corp Advance Section - 310.....	5-18	Endorsed Extension – Claim Filing Timeline .....	7-63
Corp Advance Section - 409.....	5-18	Endorsed Extension – Deed-In-Lieu Timeline .....	7-67
Corporate Advance Transactions.....	5-15	Endorsed Extension – Repairs Timeline.....	7-70
Current Step Group .....	7-3	Endorsed Extension – Request to Delay Foreclosure Timeline .....	7-74
<b>D</b>		Endorsed Foreclosure Timeline .....	7-45
Daily IMIP Transaction Report .....	9-5	Endorsed Growth Transactions .....	5-31
Daily Refund Transaction Report.....	9-6	Endorsed Insurance – Flood Policy Timeline .....	7-14
Delete COP.....	6-51	Endorsed Insurance – Forced Place Timeline .....	7-17
Denying a Claim .....	8-32	Endorsed Insurance - Hazard Policy Timeline.....	7-11
Disb - 1st Yr TI Set Aside .....	5-21	Endorsed Investor Short Sale Timeline.....	7-78
Disb - LOC - Property Charge - Assessment .....	6-56	Endorsed Loan Balance Screen.....	5-2
Disb - LOC - Property Charge - Attorney Fee .....	6-57	Endorsed Loan Details Screen .....	5-6
Disb - LOC - Property Charge - Condo Dues.....	6-57	Endorsed Loan Transactions.....	5-11
Disb - LOC - Property Charge - Flood Ins.....	6-57	Endorsed Loss Mitigation - Deed-in-Lieu Timeline .. 7-31	
Disb - LOC - Property Charge - Ground Rent.....	6-57	Endorsed Loss Mitigation – Family Sale Pending Timeline .....	7-34
Disb - LOC - Property Charge - HOA Dues.....	6-57	Endorsed Loss Mitigation – Pre-Foreclosure Timeline .....	7-40
Disb - Repair Set Aside.....	5-21	Endorsed Loss Mitigation – Short Sale Timeline..	7-37
Disb - Unscheduled from LOC – Other.....	6-57	Endorsed Notes Screen.....	5-50
Disb - Unscheduled from LOC Appraisals .....	6-57	Endorsed Occupancy Compliance Certification Timeline .....	7-9
Disb - Unscheduled from LOC Inspections.....	6-57	Endorsed Partial Release Timeline .....	7-82
Disb - Unscheduled from LOC Insurance .....	6-57	Endorsed Payoff Request Timeline.....	7-42
Disb - Unscheduled from LOC Prop Preserv .....	6-57	Endorsed Payoff Screen.....	5-58
Disb - Unscheduled from LOC Taxes.....	6-57	Endorsed Preservation and Protection Timeline.	7-86
Disbursement - Delinquent Taxes .....	5-21	Endorsed Property Screen .....	5-41
Disbursement - Taxes and Insurance Withheld... 5-22		Endorsed Refund Remittance Overage .....	5-26
Disbursement Detail Report .....	9-14	Endorsed Release 2 <sup>nd</sup> Timeline .....	7-102
Disbursement Summary Report .....	9-16	Endorsed Repair Set Aside - Setup .....	5-35
Disposition Timeline Category .....	7-1	Endorsed Repairs Timeline .....	7-20
<b>E</b>		Endorsed Repays .....	5-26
Endorsed.....	4-1	Endorsed Request for HUD advance (Assignment) Timeline .....	7-92
Endorsed 1st Yr Taxes & Ins – Setup.....	5-35	Endorsed Servicer Info Screen.....	5-61
Endorsed Accounting Tab .....	5-66	Endorsed Servicer Request Screen .....	5-64
Endorsed Alerts Screen.....	5-54	Endorsed Set Asides Transactions .....	5-34
Endorsed Audit Tracking Screen .....	5-53	Endorsed Statement Screen .....	5-59
Endorsed Bank Account Screen .....	5-65	Endorsed Subordination Timeline .....	7-96
Endorsed Bankruptcy - Chapter 13 Timeline .....	7-50	Endorsed Taxes Delinquent Timeline .....	7-23
Endorsed Bankruptcy - Chapter 7 Timeline .....	7-47		
Endorsed Batch Tab.....	5-76		
Endorsed Certificate of Indebtedness Timeline .. 7-53			
Endorsed Change of Plan Screen .....	5-56		
Endorsed Claims Transactions .....	5-36		

Endorsed Termination .....	5-28	<b>M</b>	Missing Loan Document Detail Report .....	9-20
Endorsed Transactions Tab .....	5-11		Month-End Trial Balance Detail Report .....	9-31
Endorsed Write-off .....	5-31		Monthly Accruals .....	5-26
Endorsed Zero Balance Timeline .....	7-99		Monthly Activity Detail Report .....	9-32
Export Results to Excel .....	2-9		Monthly Claims Paid Report .....	9-33
<b>F</b>			Monthly Cohort Summary Report .....	9-35
FARETS .....	1-5		Monthly Portfolio Activity Report .....	9-34, 9-36
FHA Case # .....	2-6		Monthly Statistical Summary Report .....	9-37
FHASL .....	1-5	<b>N</b>		
File Upload Exception Report .....	9-42		Needs Custodial Care Report .....	9-21
Foreclosure Activity Listing Report .....	9-17		No Pay Order .....	8-40
Foreclosure Timeline Category .....	7-1	<b>P</b>		
Forgot Password .....	2-15		Pending Additional Information .....	8-34
Form HUD-27011 .....	8-1		Pending IMIP Payment .....	4-1
<b>G</b>			Placed In Custodial Care Report .....	9-22
Ginnie Mae - RFS .....	1-5		Print COP .....	6-50
<b>H</b>		<b>Q</b>		
HECM .....	1-1		QSSI .....	1-1
HECM Business Process Flow .....	1-6	<b>R</b>		
HECM Foreclosure Report .....	9-18		Re Reviewing a Claim .....	8-38
HERMIT .....	1-1		Recently viewed .....	2-5
Home Screen .....	2-5		REKON .....	1-5
HUD – 1 Closing Costs - Additional .....	5-25		Release Activity Steps By User Report .....	9-23
HUD - 1 Closing Costs – Due from Borrower .....	5-24		Release Timeline Category .....	7-1
HUD – 1 Closing Costs - Owed to Borrower .....	5-25		Repair Set Aside Disbursement .....	6-59
HUD Claims Staff User Group .....	3-7		Requests Timeline Category .....	7-1
HUD Monthly Count Report .....	9-27		Responsible Party .....	7-4
HUD Monthly Director Report .....	9-29		Resubmitting a Claim .....	8-36
HUD NSC Contractor User Group .....	3-8		Reverse Mortgage Definition .....	1-1
HUD NSC Staff User Group .....	3-9		RMS .....	1-1
HUD Single Family Premiums User Group .....	3-6	<b>S</b>		
<b>I</b>			SAMS .....	1-5
Imaging .....	1-5		Scheduled Date .....	7-4
IMIP Adjustments .....	5-30		Servicer Transfer Import .....	4-9
Investor User Group .....	3-5		Servicer User Group .....	3-3
<b>L</b>			Servicing Management Screen .....	7-5
Lender Loan # .....	2-6		Servicing Module .....	1-2
Lender User Group .....	3-4		Servicing Status .....	7-3
Loan Principal Limit Detail Report .....	9-19		Servicing Type .....	7-3
Loan Search Criteria .....	2-7		SFHEDW .....	1-4
Loan Setup .....	4-1		Sorting Records .....	2-8
Loan Setup Import .....	4-9		Step .....	7-3
Loan Skey .....	2-6		Step Description .....	7-4
Loss Draft – Setup .....	6-23		Step Group .....	7-4
Loss Draft Disbursements .....	6-58		Step Status .....	7-3
Loss Mitigation – Family Sale Pending Timeline .....	7-138		Subordinations Carried Over Detail Report .....	9-24

---

Suspense.....	4-1
System Requirements.....	1-8
System Security .....	1-9

**T**

Timeline Status .....	7-3
Title Approval Denied Report .....	9-25
Transaction Activity Report .....	9-26
Transactions Import.....	4-9

**U**

Unscheduled Disbursements from LOC.....	5-22
Unscheduled from LOC Disbursement .....	6-56
Upload BANKO.....	6-76
Upload FARETS .....	6-78
User Groups.....	3-1
User Roles .....	3-1

**V**

Vendor Upload.....	6-76
--------------------	------