INDEX

INDEX

A

Accounting Authorizations Screen 6-75
Accounting Claims Screen..... 5-74
Accounting Disbursements Screen 6-69
Accounting Exceptions Report..... 9-39
Accounting Module 1-2
Accounting Premiums Screen..... 5-71
Accounting Refunds Screen 5-72
Accounting Transmittals Screen 5-66
Alerts Detail Report 9-8
Applicant Access Request (AAR) 2-1
Approve COP..... 6-50
Approving a Claim..... 8-30
Assigned 1st Yr Taxes & Ins – Setup 6-23
Assigned Accounting Tab 6-65
Assigned Alerts Screen 6-44
Assigned Audit Tracking.Screen..... 6-43
Assigned Bank Account..... 6-65
Assigned Bankruptcy - Chapter 13 Timeline..... 7-164
Assigned Bankruptcy - Chapter 7 Timeline..... 7-168
Assigned Batch Tab..... 6-76
Assigned Certificate of Indebtedness Timeline . 7-151
Assigned Change of Plan Screen..... 6-46
Assigned Claims Transactions..... 6-26
Assigned Contacts Screen..... 6-27
Assigned Disbursement Screen 6-54
Assigned Documents Screen..... 6-38
Assigned Due and Payable Timeline 7-126
Assigned Edit Loan Dates..... 6-10
Assigned Edit Loan Identifiers..... 6-10
Assigned Foreclosure Timeline 7-158
Assigned Growth Transactions 6-20
Assigned Insurance – Flood Policy Timeline 7-113
Assigned Insurance - Hazard Policy Timeline..... 7-110
Assigned Insurance/Loss Draft Administration Timeline 7-117
Assigned Loan Balance Screen..... 6-3
Assigned Loan Details Screen 6-8
Assigned Loan Transactions..... 6-12
Assigned Loss Mitigation - Deed-in-Lieu Timeline... 7-134
Assigned Loss Mitigation – Pre-Foreclosure Timeline 7-144
Assigned Loss Mitigation – Short Sale Timeline 7-141
Assigned Notes Screen 6-39
Assigned Occupancy Compliance Certification Timeline 7-105
Assigned Payoff Request Timeline..... 7-153
Assigned Payoff Screen..... 6-52
Assigned Property Screen..... 6-31
Assigned Refund Remittance Overage Disbursement 6-60
Assigned Release 1st Timeline..... 7-172
Assigned Release 2nd Timeline 7-174
Assigned Repair Set Aside – Setup..... 6-23
Assigned Repays 6-16
Assigned Request for Unscheduled Advance Timeline 7-121
Assigned Servicer Info Screen..... 6-62
Assigned Set Asides Transactions 6-22
Assigned Statement Screen 6-52
Assigned Taxes Delinquent Timeline 7-123
Assigned Termination 6-17
Assigned Transactions Tab..... 6-12
Assigned Write-Off Review Timeline 7-148
Assigned Write-off Transaction 6-19
Assigned Zero Balance Timeline 7-156
Assignment Repurchase Timeline..... 7-176
Audit Tracking – Non Loan Report..... 9-40
Audit Tracking Report..... 9-10

B

Balance Adjustment..... 6-19
Bankruptcy Timeline Category..... 7-1
Batch..... 5-67
Batch Initial Transfer Screen..... 5-76
Batch Servicer Transactions Screen..... 5-78
Batch Servicer Transfer List Screen 5-77
Batch Status..... 5-68
Bulk Printing Letters Report 9-11

C

Cancelled 4-15
Case Status 2-6
Case Sub-Status 2-7
Change Password..... 2-15
CHUMS..... 1-4
CHUMS Exception Report..... 9-41
Claim Type 21 8-1
Claim Type 22 8-1
initiating..... 8-11
Claim Type 23 8-1
Claim Type 24 8-1
Claims Cancel Payment..... 8-43
Claims Timeline Category 7-1
Closed Loan Files Report..... 9-13
Closing Costs..... 5-24

Completion Date 7-4
Compliance Timeline Category 7-1
Corp Advance - Penalty 6-54
Corp Advance - Property Preservation 5-18
Corp Advance Section - 305 5-16
Corp Advance Section - 306 5-17
Corp Advance Section - 307 5-17
Corp Advance Section - 308 5-18
Corp Advance Section - 309 5-18
Corp Advance Section - 310 5-18
Corp Advance Section - 409 5-18
Corporate Advance Transactions 5-15
Current Step Group 7-3

D

Daily IMIP Transaction Report 9-5
Daily Refund Transaction Report 9-6
Delete COP 6-51
Denying a Claim 8-32
Disb - 1st Yr TI Set Aside 5-21
Disb - LOC - Property Charge - Assessment 6-56
Disb - LOC - Property Charge - Attorney Fee 6-57
Disb - LOC - Property Charge - Condo Dues 6-57
Disb - LOC - Property Charge - Flood Ins 6-57
Disb - LOC - Property Charge - Ground Rent 6-57
Disb - LOC - Property Charge - HOA Dues 6-57
Disb - Repair Set Aside 5-21
Disb - Unscheduled from LOC – Other 6-57
Disb - Unscheduled from LOC Appraisals 6-57
Disb - Unscheduled from LOC Inspections 6-57
Disb - Unscheduled from LOC Insurance 6-57
Disb - Unscheduled from LOC Prop Preserv 6-57
Disb - Unscheduled from LOC Taxes 6-57
Disbursement - Delinquent Taxes 5-21
Disbursement - Taxes and Insurance Withheld ... 5-22
Disbursement Detail Report 9-14
Disbursement Summary Report 9-16
Disposition Timeline Category 7-1

E

Endorsed 4-1
Endorsed 1st Yr Taxes & Ins – Setup 5-35
Endorsed Accounting Tab 5-66
Endorsed Alerts Screen 5-54
Endorsed Audit Tracking Screen 5-53
Endorsed Bank Account Screen 5-65
Endorsed Bankruptcy - Chapter 13 Timeline 7-50
Endorsed Bankruptcy - Chapter 7 Timeline 7-47
Endorsed Batch Tab 5-76
Endorsed Certificate of Indebtedness Timeline .. 7-53
Endorsed Change of Plan Screen 5-56
Endorsed Claims Transactions 5-36
Endorsed Consent of Lienholder Timeline 7-55
Endorsed Contacts Screen 5-38
Endorsed Disbursements Transactions 5-20
Endorsed Documents Screen 5-48
Endorsed Due and Payable w/ HUD Approval Timeline 7-59
Endorsed Due and Payable w/o HUD Approval Timeline 7-26
Endorsed Edit Loan Dates 5-8
Endorsed Edit Loan Identifiers 5-9
Endorsed Edit Loan Rates 5-8
Endorsed Extension – Claim Filing Timeline 7-63
Endorsed Extension – Deed-In-Lieu Timeline 7-67
Endorsed Extension – Repairs Timeline 7-70
Endorsed Extension – Request to Delay Foreclosure Timeline 7-74
Endorsed Foreclosure Timeline 7-45
Endorsed Growth Transactions 5-31
Endorsed Insurance – Flood Policy Timeline 7-14
Endorsed Insurance – Forced Place Timeline 7-17
Endorsed Insurance - Hazard Policy Timeline 7-11
Endorsed Investor Short Sale Timeline 7-78
Endorsed Loan Balance Screen 5-2
Endorsed Loan Details Screen 5-6
Endorsed Loan Transactions 5-11
Endorsed Loss Mitigation - Deed-in-Lieu Timeline .. 7-31
Endorsed Loss Mitigation – Family Sale Pending Timeline 7-34
Endorsed Loss Mitigation – Pre-Foreclosure Timeline 7-40
Endorsed Loss Mitigation – Short Sale Timeline .. 7-37
Endorsed Notes Screen 5-50
Endorsed Occupancy Compliance Certification Timeline 7-9
Endorsed Partial Release Timeline 7-82
Endorsed Payoff Request Timeline 7-42
Endorsed Payoff Screen 5-58
Endorsed Preservation and Protection Timeline . 7-86
Endorsed Property Screen 5-41
Endorsed Refund Remittance Overage 5-26
Endorsed Release 2nd Timeline 7-102
Endorsed Repair Set Aside - Setup 5-35
Endorsed Repairs Timeline 7-20
Endorsed Repays 5-26
Endorsed Request for HUD advance (Assignment) Timeline 7-92
Endorsed Servicer Info Screen 5-61
Endorsed Servicer Request Screen 5-64
Endorsed Set Asides Transactions 5-34
Endorsed Statement Screen 5-59
Endorsed Subordination Timeline 7-96
Endorsed Taxes Delinquent Timeline 7-23

Endorsed Termination 5-28
Endorsed Transactions Tab..... 5-11
Endorsed Write-off 5-31
Endorsed Zero Balance Timeline 7-99
Export Results to Excel..... 2-9

F

FARETS 1-5
FHA Case # 2-6
FHASL..... 1-5
File Upload Exception Report 9-42
Foreclosure Activity Listing Report..... 9-17
Foreclosure Timeline Category..... 7-1
Forgot Password 2-15
Form HUD-27011 8-1

G

Ginnie Mae - RFS..... 1-5

H

HECM 1-1
HECM Business Process Flow..... 1-6
HECM Foreclosure Report 9-18
HERMIT 1-1
Home Screen 2-5
HUD – 1 Closing Costs - Additional 5-25
HUD - 1 Closing Costs – Due from Borrower 5-24
HUD – 1 Closing Costs - Owed to Borrower..... 5-25
HUD Claims Staff User Group 3-7
HUD Monthly Count Report 9-27
HUD Monthly Director Report..... 9-29
HUD NSC Contractor User Group 3-8
HUD NSC Staff User Group 3-9
HUD Single Family Premiums User Group 3-6

I

Imaging 1-5
IMIP Adjustments 5-30
Investor User Group 3-5

L

Lender Loan # 2-6
Lender User Group 3-4
Loan Principal Limit Detail Report 9-19
Loan Search Criteria..... 2-7
Loan Setup 4-1
Loan Setup Import 4-9
Loan Skey..... 2-6
Loss Draft – Setup..... 6-23
Loss Draft Disbursements..... 6-58
Loss Mitigation – Family Sale Pending Timeline 7-138

M

Missing Loan Document Detail Report 9-20
Month-End Trial Balance Detail Report 9-31
Monthly Accruals..... 5-26
Monthly Activity Detail Report 9-32
Monthly Claims Paid Report 9-33
Monthly Cohort Summary Report 9-35
Monthly Portfolio Activity Report 9-34, 9-36
Monthly Statistical Summary Report..... 9-37

N

Needs Custodial Care Report..... 9-21
No Pay Order 8-40

P

Pending Additional Information 8-34
Pending IMIP Payment 4-1
Placed In Custodial Care Report 9-22
Print COP..... 6-50

Q

QSSI..... 1-1

R

Re Reviewing a Claim.....8-38
Recently viewed..... 2-5
REKON..... 1-5
Release Activity Steps By User Report..... 9-23
Release Timeline Category 7-1
Repair Set Aside Disbursement 6-59
Requests Timeline Category 7-1
Responsible Party 7-4
Resubmitting a Claim.....8-36
Reverse Mortgage Definition..... 1-1
RMS..... 1-1

S

SAMS..... 1-5
Scheduled Date..... 7-4
Servicer Transfer Import..... 4-9
Servicer User Group..... 3-3
Servicing Management Screen 7-5
Servicing Module 1-2
Servicing Status..... 7-3
Servicing Type..... 7-3
SFHEDW 1-4
Sorting Records..... 2-8
Step..... 7-3
Step Description 7-4
Step Group..... 7-4
Step Status..... 7-3
Subordinations Carried Over Detail Report 9-24

Suspense 4-1
System Requirements 1-8
System Security 1-9

T

Timeline Status 7-3
Title Approval Denied Report 9-25
Transaction Activity Report 9-26
Transactions Import 4-9

U

Unscheduled Disbursements from LOC 5-22
Unscheduled from LOC Disbursement 6-56
Upload BANKO 6-76
Upload FARETS 6-78
User Groups 3-1
User Roles 3-1

V

Vendor Upload 6-76