



PIH.RHIIP.TA Message # 2011-23 Distributed on April 22, 2011

### **EIV Training Certificate of Completion – January 28, 2010 [Updated]**

As of April 22, 2011, the Department has **completed** the mailing of requested certificates for the January 28, 2010, EIV training session. We apologize for the delay in processing your certificates.

If you submitted a request in accordance with the certificate request form instructions and your form contained complete and accurate information, you can expect to receive your certificate(s) by May 16, 2011. If you do not receive your certificate(s) by May 16, 2011, please send an email to [PIH.RHIIP.TA@HUD.GOV](mailto:PIH.RHIIP.TA@HUD.GOV), by **no later than May 20, 2011**. Otherwise, we will assume that you have received your certificate(s).

### **EIV Training Certificate of Completion – September 2010 [Updated]**

The Department will begin mailing requested certificates on July 1, 2011, including those requests submitted during the months of December 2010 through April 2011.

If you submitted a request in accordance with the certificate request form instructions and your form contained complete and accurate information, you can expect to receive your certificate(s) by August 1, 2011. If you do not receive your certificate(s) by August 1, 2011, please send an email to [PIH.RHIIP.TA@HUD.GOV](mailto:PIH.RHIIP.TA@HUD.GOV), by **no later than August 5, 2011**. Otherwise, we will assume that you have received your certificate(s).

### **Other Information**

In order to minimize mailing costs, single certificate requests with the same mailing address may have been consolidated. For example, if we received a separate certificate request form from Mary, Bob, Sally, and Donna with a mailing address of 123 Main Street, Same City, State, 20410, the four certificates may be in the same envelope addressed to Mary. Please be sure to give each certificate to the respective individual. HUD will not issue duplicate certificates or corrected certificates as a result of PHA error.

**Please send all inquiries regarding the content of this message to [PIH.RHIIP.TA@HUD.GOV](mailto:PIH.RHIIP.TA@HUD.GOV).**