



PIH.RHIIP.TA Message # 2011-33 Distributed on May 16, 2011

Please be advised that the Office of Public and Indian Housing (PIH) Enterprise Income Verification (EIV) system weekend summarization job failed on May 14, 2011. This means that the following reports contain data as of **April 9, 2011**, and some reports may contain incomplete data:

1. Deceased Tenants
2. Identity Verification
3. Immigration
4. Multiple Subsidy
5. New Hires
6. Income Reports By Reexamination Month

Some users may obtain an error message when attempting to access the aforementioned reports and will not be able to successfully access the reports.

Also, be advised that some household income reports which are accessed using the **By Head of Household** function may not contain all household members. However, complete information may be available using the **By Reexamination Month** function.

These reports are scheduled to be available, with updated information, on **Monday, May 23, 2011**, upon successful completion of the weekend summarization job. We apologize for the inconvenience.

Effective May 2, 2011, the Income Discrepancy Report will no longer be available to PIH EIV system users.

Do not contact the REAC TAC regarding PIH EIV issues. Send all requests for PIH EIV technical assistance to EIV_HELP@HUD.GOV.

EIV policy questions should continue to be directed to PIH.RHIIP.TA@HUD.GOV.

Please direct all inquiries regarding the content of this message to PIH.RHIIP.TA@HUD.GOV.