



PIH.RHIIP.TA Message # 2011-47 Distributed on August 5, 2011

Dear Public Housing Agencies (PHAs):

The following message and attachments was distributed on 07/27/2011, to all PIC-listed email addresses for your agency's Executive Director.

Please read the below and attached information if you are tasked with correcting deficiencies noted on your agency's Identity Verification report. If you require further assistance, please call **Nicole Faison**.

From: PIH.Improper Payments
Sent: Wednesday, July 27, 2011 2:53 PM
To: PIH.Improper Payments
Subject: Operation CITI: Q3 2011 EIV Identity Verification Report: PHA Action & Response Due to HUD By 09/20/2011 - Part 2
Importance: High

Dear Executive Director:

This message is **not** applicable to the 932 PHAs whose June 30, 2011, Identity Verification Report was 0. See the attached list (second file attachment). **Congratulations to those PHAs!**

You will **not** receive an email message containing the Identity Verification Report as of June 30, 2011, as stated in the July 22, 2011, email message (copy below). Instead, please direct your staff to log onto the Enterprise Income Verification (EIV) System at: https://hudapps.hud.gov/HUD_Systems and click on the **Identity Verification Report** link located on the left navigation panel as reflected in the below screenshot. Then click on the **Get Report** link to view your agency's report for all programs, all reexamination months, and all action types (report selection criteria).

Please note that there are three tabs at the top of the page: 1) Failed EIV Pre-Screening; 2) Failed SSA Identity Test; and 3) Pending Verification. The active tab is burgundy. To access a tab, simply click on the tab.

1. **No PHA action is required** for families that appear under the **Pending Verification** tab. HUD will submit the personally identifiable information (PII) of these individuals to SSA and HHS for computer matching with its next computer matching cycle.
2. **No PHA action is required** for any family listed on the Failed EIV Pre-screening tab with an error message of **Failed SSN Check** if the household member is classified as an ineligible noncitizen **and** the family's assistance is prorated.
 - These are household members who have PIC-generated alternate IDs (H#s cannot be match against SSA & HHS databases).
 - These household members will continue to appear on the report.
 - In the future, HUD plans to modify EIV to remove these individuals from the report.



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3. **PHA action is required** for all other listed families under the first two tabs as outlined in the attached notice and guidance.

See pages 2 and 3 of the attached document (first file attachment) for required actions to take. When responding to HUD by email: PIH.ImproperPayments@HUD.GOV, please be sure to include your PHA Code. Only submit what is requested on page 3 of the HUD notice & guidance (first file attachment).

Do not submit to HUD:

- Updated form HUD-50058s; or
- Tenant information; or
- EIV reports

Upon receipt of your agency's written certification statement, HUD will view PIC & EIV reports to confirm that your agency has corrected the deficiencies. HUD will only contact you again regarding the Q3 Identity Verification report to provide you with technical assistance to address any uncorrected deficiencies or request clarification or additional information (if necessary).

If you have any questions or require assistance, please call Nicole Faison on (202) 475.7963. Thank you for your cooperation.

Other Information:

The Identity Verification Report is updated every Saturday morning (weekend summarization process) based on updated form HUD-50058s submitted to PIC since EIV's prior weekend summarization process. Your agency may monitor its progress of correcting the noted deficiencies on a weekly basis.



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EIV System Screenshot:

The screenshot shows the EIV system home page with a red background. At the top left is a logo with a house icon and the text 'EIV'. Below the logo, it says 'Welcome NICOLE X FAISON'. A list of menu items follows, including 'Back to Secure Systems', 'Back to EIV Main Page', 'Program Office Selection', 'Debts Owed to PHAs & Terminations', 'Search for Former Tenant', 'Enter/Update Information By SSN By Batch', 'Debts Owed to PHAs & Terminations Report', 'Income Information', 'By Head of Household', 'By Reexamination Month', 'New Hires Report', 'Verification Reports', 'Existing Tenant Search', 'Multiple Subsidy Report', 'Disaster Tenant Information', 'Identity Verification Report', 'Immigration Report', 'Deceased Tenants Report', and 'Income Discrepancy Report'. The 'Identity Verification Report' item is highlighted with a blue bar.

Verification Reports >> Identity Verification Report >> Report Selection

Select Program Type, Reexamination Month and Action Type:

Program Type:	All PIH Programs
Reexamination Month:	All
Action Type:	All

Select Region:

PHA	AK001 AHFC
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*For PHA Region Report Only

Get Report



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Sample Identity Verification Report:

Verification Reports >> [Report Selection](#) >> PHA Statistics

Failed EIV Pre-Screening	Failed SSA Identity Test	Pending Verification
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Failed EIV Pre-Screening Report as of 07/23/2011	
Participant Code:	AL061 OPELIKA
Program Type:	All PIH Programs
Reexamination Month:	All
Households that Failed EIV Pre-Screening Test:	10

[Download in Excel](#)
[Printer Friendly Version](#)
[Error Description Help](#)

1 - 10 of 10 Households

HOH SSN	HOH Name	HOH DOB	Project
		06/18/1986	AL061000011 PLEASANT HOMES

Member SSN	Member Name	Member DOB	Failed EIV Pre-Screening Description
			Failed effective date check.
			Failed effective date check.
			Failed effective date check.

Send inquiries regarding the content of this message to PIH.RHIIP.TA@HUD.GOV.