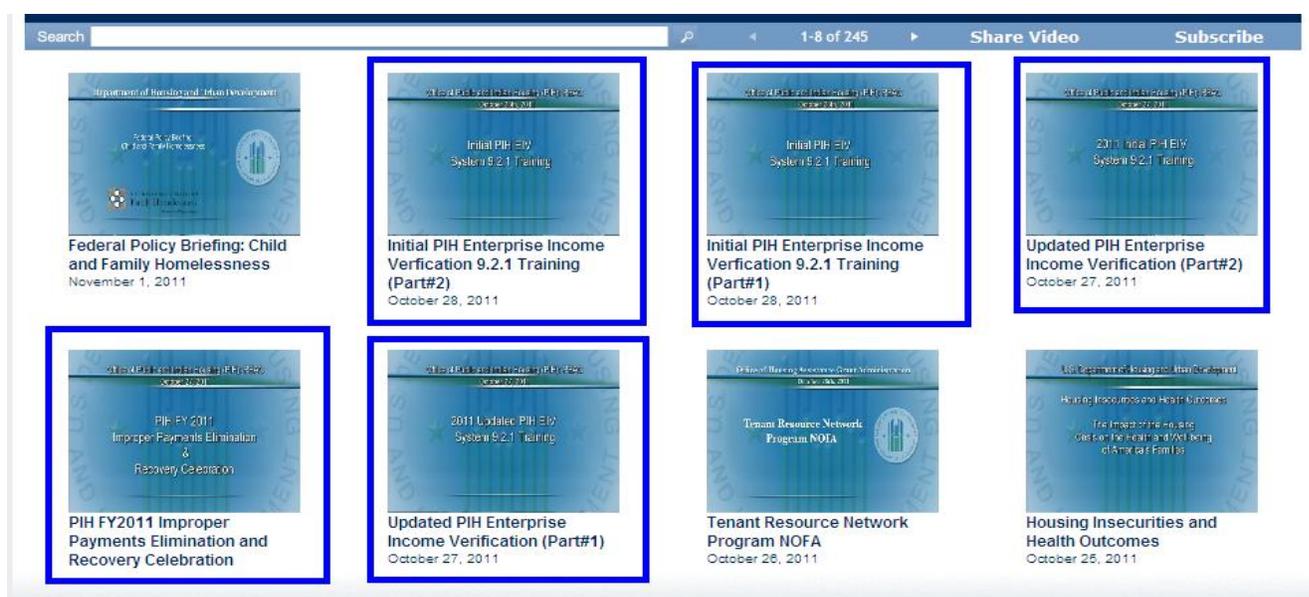




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The Office of Public and Indian Housing (PIH) Improper Payments Celebration event, Updated and Initial Enterprise Income Verification (EIV) System 9.2.1 training sessions held on **October 27-28, 2011**, are now available online in HUD webcast archives at: <http://portal.hud.gov/hudportal/HUD?src=/press/multimedia/videos>.

Please be reminded that all PIH EIV system users are required to completed Updated EIV system training **by no later than April 29, 2012**; and all new PIH EIV system users are required to complete both the updated and initial EIV system training and annual security awareness prior to accessing the EIV system. PIH EIV users are **not** required to view webcasts aired prior to October 2011.



The Updated EIV system training session is approximately 50 minutes long and is contained in the Part 1 video clip dated October 27, 2011.

The Initial EIV system training session is contained in the Part 1 & 2 video clips dated October 27, 2011 and October 28, 2011.

HUD staff, PHA staff, and PHA-Hired Management Agents and/or PHA-hired Consultants that desire to receive a certificate of completion for these training sessions must submit the certificate request form for the applicable training session by no later than December 31, 2011. For individuals that will complete these training sessions after December 31, 2011, there will be an opportunity to request a certificate during calendar year 2012. Instructions for completing the certificate request form is attached. **Please be reminded that HUD will not process incomplete, non-PDF-filled, handwritten, faxed, mailed-in or scanned forms!**