

From: Housing.Counseling  
Sent: Friday, December 04, 2009 1:33 PM  
To: 'SF-HOUSING-COUNSELING-L@hudlist.hud.gov'  
Subject: Publication of Mortgagee Letter Announcing HUD's New Web-Based Training Application-EClass

To All HUD Approved Housing Counseling Agencies

On October 27, 2009, the U.S. Department of Housing and Urban Development (HUD) issued Mortgagee Letter 2009-45 which announced the introduction of HUD's Web-Based Training Application: "Electronic Class (EClass)" Loss Mitigation and Servicing System. The Eclass System is designed to provide web-based training to HUD-Approved Housing Counseling Agencies and Servicers, Non-Profit Housing Counseling Agencies, and HUD Staff. The system has twelve (12) training modules with topics ranging from Early Delinquency Servicing, Special Forbearance Option, Loan Modification Option to a host of other trainings on Loss Mitigation Services.

E-class not only provides training on FHA's Loss Mitigation Programs, it also includes training on FHA's Home Affordable Modification Program (FHA's Home Affordable Modification Loss Mitigation Option), as well as other continuing education trainings relative to the servicing industry. For additional information on EClass please find attached Mortgagee Letter 2009-45. ML-2009-45 has detail instructions for accessing the EClass System.

Please note for EClass registration, training participants from HUD-Approved Housing Counseling Agencies will be required to provide their agency's Tax ID Number and training participants from HUD-Approved Servicers will be required to provide their Mortgagee ID.

Thanks for your continue commitment to providing outstanding service in the housing industry.

Director, Program Support Division  
Office of Single Family Housing