

UPCS-V Conference Call - Final

Introductory Session

Material Current as of: 7/25/2016

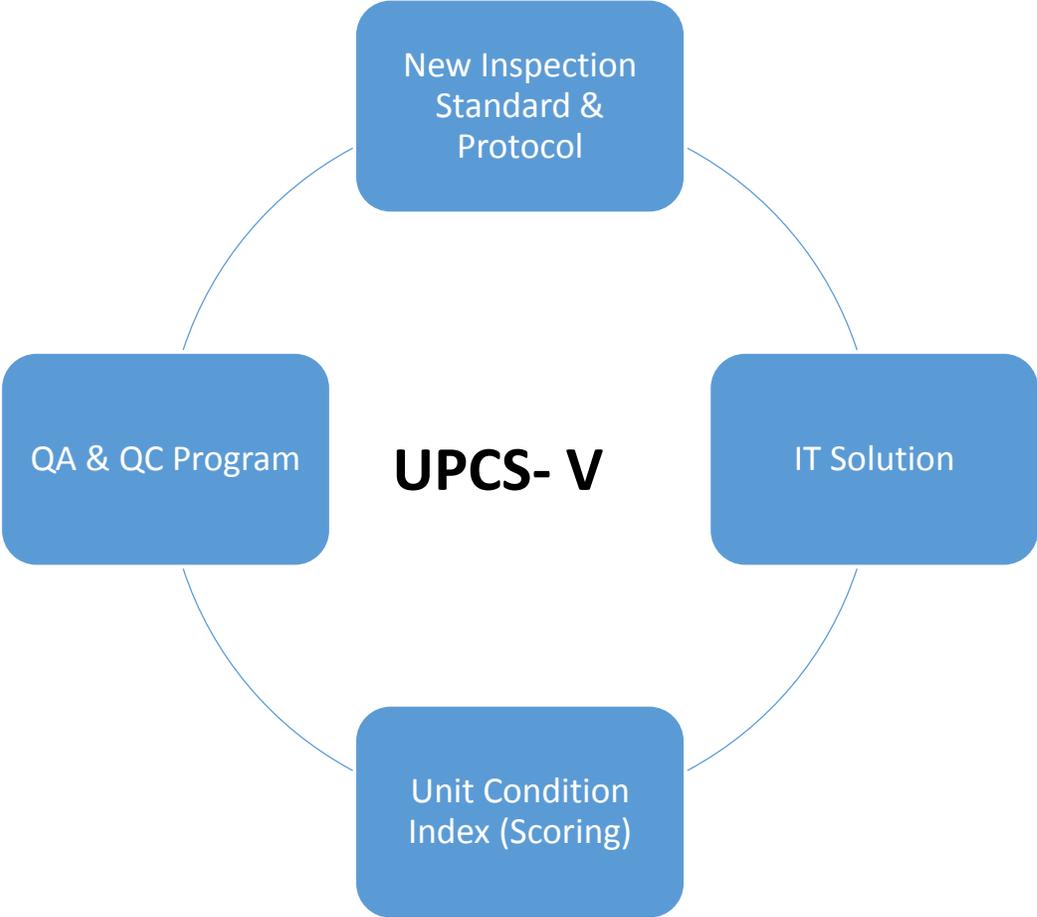
Welcome!

- Thank you to all the PHAs that volunteered!
- 173 Agencies
- 41 States + Puerto Rico & US Virgin Islands
- Extra Large – Extra Small
- ~31% of Total Vouchers Represented

What is UPCS-V?

- Replacement standard for HCV program, while:
 - Retaining the core concepts of a Voucher Inspection
 - Giving tenants and owners access to more detailed information about their home
 - Address shortcomings of HQS
- More consistent way to describe and exchange information about the quality of units through:
 - A fully-electronic data capturing tool
 - Decision Trees
 - A Quantitative method to describe quality of voucher units (UCI)
- Training, guidance, and oversight for consistent and accurate results

HCV Physical Inspection and Oversight Program



Why do we need it?

- HQS has its “challenges”
 - Developed in the 70’s – infrequent updates
 - Highly subjective and inconsistent
 - Doesn’t adequately address health and safety issues
 - Impedes PHAs from doing their job correctly
 - Not technology enabling
 - No way to describe quality of a Voucher unit
- HUD lacks insight and oversight
 - No voucher inspection data comes to HUD
 - No idea as to the condition of voucher-assisted housing
 - All inspection-related performance indicators are self-certified and lack HUD controls

Stakeholder Benefits

PHA	Landlord	Tenant
<ul style="list-style-type: none">• Clearer understanding of Pass/Fail Items• More accurate inspections with consistent results• Improved information on where to allocate resources (i.e. Biennials)• Increased ability to perform QC and oversight• Standardized no-cost to PHA training	<ul style="list-style-type: none">• Predictable and consistent inspection requirements• Detailed record of the units' condition• Confidence that different inspectors will identify the same deficiencies the same way	<ul style="list-style-type: none">• Increased knowledge of potential health and safety issues• Ability to make a more informed housing decision

How is UPCS-V designed?

- Taken project-based UPCS, modified it for the needs of the voucher program to do a unit based inspection
- Technology
- Decision Tree driven
 - Increased accuracy
 - Self generating comments
 - Detailed record to share with tenants and landlords
- Applied rationale for what should pass or fail a unit
- Updated health and safety defects by looking at model codes and other inspection standards

How is UPACS-V different?

- It has been designed with technology, transparency, and access to information in mind
- Defect based protocol that supports a good inspection routine
- Provides better description of Housing Quality compared to HQS
- Ability to use data to predict trends & analyze program
- A management tool – that can allow PHAs to determine where to allocate resources

UPCS-V Deficiencies vs. Observations

	HQS	UPCS-V
<p>Deficiencies: Fail conditions that must be fixed or addressed</p>	<p>Fail:</p> <ul style="list-style-type: none"> • 24 Hour Fail • Regular (30 day) Fail 	<p>Fail:</p> <ul style="list-style-type: none"> • 24 Hour Fail <ul style="list-style-type: none"> • Life Threatening • Emergency • Regular (30 day) Fail
<p>Observations: Items noted, but pass the inspection</p>	<p>Pass:</p> <ul style="list-style-type: none"> • No Comment • Inspector Discretion • Comment Per Guidance 	<p>Pass:</p> <ul style="list-style-type: none"> • No Defects • L1 Minor Defect • L2 Major Defect • L3 Significant Defect

How is the Demonstration going to work?

- Phased Approach
 - Everyone that volunteered is “in” the Demonstration
 - There will be different “Cohorts” to onboard PHAs
 - Starting with a small set of PHAs for us to stress-test UPCS-V.
 - Starting training by beginning of September with first inspection of record
 - As PHAs become proficient in UPCS-V, we will increase the numbers
- Onboarding will depend on:
 - PHA availability
 - Current state of PHA IT system
 - Number of Inspectors PHAs are able to dedicate to Demo

Where are we heading?



- OED to shadow HQS inspections
- Software & Decision Tree stress testing
- Updated Decision Trees
- Protocol Document release

- Started training PHAs on UPCS-V Aug. 29th – Sept. 31st
- PIH Listening Sessions
- Public outreach presentations on UPCS-V

- Train as many PHAs as possible!
- Release of Inspection App
- Refinement of Standard & Protocol
- Online training tool

- Continue training PHAs

PIH Listening Sessions

<u>Location:</u>	<u>Date:</u>
Phoenix, AZ	August 2-3, 2016
Hartford, CT	August 23-24, 2016
Detroit, MI	August 25-26, 2016
Kansas City, KS	September 20-21, 2016
Ft. Worth, TX	September 22-23, 2016
Philadelphia, PA	September 27-28, 2016

http://portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/reac/phals

Or Google: "PIH Listening Sessions"

PHAs that still want to participate...

**Housing Authorities that are still interested
in participating please submit the following
info:**

- **Name of PHA**
- **PHA Address**
- **Name of Point of Contact (POC)**
- **Phone Number of POC**
- **Email Address of POC**

To: UPCSV@hud.gov

Questions?

**For further information, questions or
concerns please contact:**

HUD / REAC
Oversight and Evaluation Division (OED)

Email: OED@hud.gov